



PMUG  
PRESCOTT  
MAC USER GROUP  
MVC USER GROUP  
LYNSCOTT

Meeting was called to order at 1:00 p.m. with Sondra Bradshaw presiding. We had thirty-people in attendance.

Today's topic was our Genius Bar Panel, Art Gorski, John Carter and Ward Stanke. The questions were submitted by our members.

**Bobbie Pastor:**

If you are away from a Wi-Fi hotspot, you need to have Cellular turned on to be able to access the Internet. Some apps will not work properly unless Cellular is turned on when no Wi-Fi hotspot is available.

When the finger is wet or damp, Fingerprint may not work.

It counts against your IP data usage if you are using your home Wi-Fi and Cellular is off.

It will count against your Verizon data usage if Cellular is on and Wi-Fi is off.

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4. How do you save a .pdf from Safari to the iBooks on iPhone 6s. I went to help.apple.-com/iPhone. I opened the User manual for iPhone 6s. I did the “Save to iBooks”, however, it only saved the first page??

First save the PDF file to the computer, then open with iBooks. A PDF file saved in iBooks will open with Preview. An ePub book saved in iBooks will open with iBooks.

5. How do you sync your .pdf’s in iBooks from the iPhone to the Cloud so that it is on all your devices?

Place your files in folders in iCloud Drive. Those files will then be available on all devices.

6. In Numbers: I started out with the date format that I wanted. However, for reasons beyond my understanding, it switch formats. How do I fix this?

The format of the cells in that column determine the displayed format. If the format is set to Automatic, the content will be displayed according to how Apple determines the content.

7. How can I monitor activity on my Apple router?

If you have the new tower router, then you can’t. For all older routers, there are methods that are costly and very high tech. You can instead monitor the activity per device.

8. What are the advantages of using Apple Mail instead of web based mail? Can all mail clients be accessed through Apple Mail?

If you have multiple email accounts, Apple Mail will let you access all those accounts in one place. It is also integrated with Contacts and Calendar.

### **Steve Appel:**

1. The Notes have been deleted from his iPad. He upgraded to El Capitan on his iMac. But he didn’t upgrade anything on his iPad. This is the second time in two years that this has happen.

The Notes application itself is a system app and should appear on all devices even after an upgrade. If the application disappears, call Apple Support. If the content of Notes disappears, it may be that the content did was not part of iCloud, rather was local on a give device. When a note is saved in iCloud as opposed to on the device, it will appear on all devices.

2. just bought an iPad air and can not get bluetooth to sync to bluetooth speakers help

The speaker must have a button that has to be held down to activate Bluetooth. Usually a light on the speaker will flash indicating that it is ready to pair. Then on the iPad, open Bluetooth and select the device that is showing as ready to pair.

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**David Crooks:**

1. What can I do to speed up my Mac?

Lots of things. Not necessarily more memory. Try using an external SSD, or install an SSD as the primary drive.

2. My Mac no longer opens Safari from my emails?

This is done in Safari preferences.

**John Brenner:**

1) My iPad is an iPad2. It is now running the latest iOS (9.2). Since updating to iOS 9 (and, likely, even before that), it runs frustratingly slowly compared to its performance new. I have plenty of storage left and do shutdown/restart at least weekly. If new iPads ran this way, I would not buy one and few would. Do you have any suggestions for restoring its original performance? (I almost feel Apple is doing this on purpose to encourage retirement of older iPads. Perhaps, I should retaliate by buying a Samsung!)

There should never be a problem in updating to the latest iOS release when it is available unless you are using an older device and updating to a newer release intended for a newer device.

All new iPads and iPhones run quite well with the newer iOS releases. Once a device has been updated, the only way to go back to an older version is to restore from a backup.

2) Apple's "dunning" me to upgrade to the latest operating system is maddening. Prior to upgrading to iOS 9.2, two different reminder messages would pop up frequently, one after the other, reminding me to upgrade. They had to be dismissed separately. What does Apple take us for, children?? There can be many sound reasons for delaying an upgrade, not the least of which is to read of the experiences of early-adopters and the problems they have had with the upgrade. On our MacBookPro, Apple has even slapped a non-removable\* reminder on-screen to upgrade to the latest OS. Who can I write to at Apple to complain about this shabby and stupid policy?

\* It can be slid off-screen, but not deleted. Restart may remove it temporarily.

There is no way that I know of to disable update notices. Call Apple Support.

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### **Ginger Carlson**

1. Just by accident I clicked on Archived Mail (under the CableOne address). There are 23751 emails on there going back to 2011. I don't need ANY of them. I don't want them taking up all that space.

If you are accessing email with Apple Mail, the Archived mailbox may be set as the default mailbox for deleted messages. It is okay to delete any or all messages in any mailbox.

There is also Archive (under my gmail address) that seems only to keep a year's worth. I don't need to keep those emails either.

Same as above.

There is a difference between an Archive mailbox and an All Mail mailbox in Gmail. An All Mail mailbox is managed by Gmail. This mailbox contains all messages ever received, ever sent, and ever deleted (in the past 30 days), and it is the master mailbox for all messages regardless of which other mailbox it may be found in. DO NOT arbitrarily delete all the contents of this mailbox as you will then lose ALL of your messages. The mailbox is primarily intended to allow you to search for a message from a single mailbox.

Is there a way to stop the archiving?

Only if there is a preference set to move deleted messages to the Archive mailbox. Change the preference to move the deleted message to the Trash mailbox.

(I changed her defaults so that nothing was being saved to the server since she only has that one computer and she never accesses her email online.)

And is there a way to delete them all at once rather 12 at a time?

This can be done in Apple Mail, but in Google mail or CableOne mail you can only delete as many messages as show up on the screen at any one time. For deleted messages (Trash) in Google mail or CableOne mail, there is a link that allows you to delete all deleted messages at once even though not all are being displayed.

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I don't see anything under Mail preferences that looks like it will address this.

Which Mail preferences? In Apple Mail or in Google mail or in CableOne mail.

## 2. Questions about El Capitan:

Have the bugs been removed from El Capitan by now?

There will always be bugs no matter how long El Capitan is out. At some point you just have to take what is available.

Since the download will take hours, do I have to sit there and make sure the computer doesn't shut down or if it does, will the download continue?

No. But you will have to look in on it now and then to see if it is waiting for a response from you.

## 3. All my Mailboxes that I have labeled have disappeared and I can not find them.

If the column on the left disappeared, click the 'Mailboxes' icon in the upper left to display it again.

If a given set of mailboxes for an account do not show up in the Mailboxes column, hover over the account and then click on the 'Show' label that then appears on the right side of that account name.

(In Ginger's case, the folders she was looking for were hidden only by the fact that all she needed to do was scroll the left sidebar up to see the remainder of folders there.)

Michael Pavlinch

1. I want to know if upgrading to El Capitan will make my Adobe CS5 creative suite stop working.

No. CS5 will continue to work. Do an Internet search for "El Capitan and CS5" to confirm. You may have to update to the latest Java SE on your Mac.

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### **Sharon Walsh**

1. When I type an email, the system saves every minute or sometimes twice in a minute. As a result I can have an incredible number of saved emails in my trash folder, especially if it is a long email. I tried to find the settings to see if I could change the time between saves, but couldn't find it.

Change an Apple Mail preference.

Mail->Preferences->Accounts->(your email account)->Mailbox Behavior  
and UNSELECT the box for Drafts and Junk. Optionally, also unselect the box for Sent and unselect the box under Trash for "Store deleted messages on the server" and select the box for "Move deleted messages to the Trash mailbox."

2. What is the best unit converter app for my iPhone 5S for converting different things.

There is not "best," there is only what each user likes. I like "Convert Units." Ask Siri.

Also what is the best flashlight app for my phone, and does it run down the battery quickly?

NONE! Use the internal flashlight option.

### **Carolyn Memmer**

1. Can an APP bought from the iTunes Store be remove from your iPad?

Yes, but it will always be available to be reinstalled unless Apple removes that app from the App Store - which has happened. To delete an app, touch and hold on an icon. The ones that can be deleted, will start jiggling and have an X in the corner. Tap the "x".

### **Dave Rothgery**

1. The photo app on my iPhone has photos/shared/albums. If I have iCloud photo sharing enabled, and I delete photos from my phone to make more storage available on my phone, will the photos also be deleted from my iCloud Photo file?

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Deleting the photo from your iPhone also deletes it from iCloud photo share if the iCloud photo share album was created on the iPhone.

Will I still have the photos stored in Photos on my Mac?

Only if you have first copied the photo from iCloud photo share onto the Mac.

Is there a better way to manage the storage of photos on my iPhone so I don't take up so much storage on my iPhone?

No. It is all done manually. Make Albums on your Mac, and select these albums to backup on your iPhone.

2. If I convert from iPhoto to Photos on my Mac, what does not transfer, like keywords, faces, tags and geo locations? What is the best or most efficient way to re-enable or add them back to my photos in Photos?

Everything should transfer, but there are no guarantees. The photos are displayed in a totally different arrangement by date. Best thing to do is, once transferred, manually set up your albums and keywords and geo placements. You will only have to do this once, just suck it up.

3. I have an Apple TV3. What will I gain by upgrading to the new Apple TV4? Is there any functionality that I may lose? If so, what?

There are new features in Apple TV4. None of the Apple TV3 features are lost. New features include a new remote and the ability to install applications. Siri is also a plus. You can use Siri to search items on the Apple TV. You can use the Apple remote on your phone and you can use a Bluetooth keyboard as well.

4. My iTunes file is getting very large. Is there any downside to moving iTunes files to an external drive? If not, which files should I transfer?

It is quite safe to move the entire iTunes folder to an external drive. After doing so, you then have to double-click on the file "iTunes Library" in the iTunes folder of the new location to them make that the default location for the iTunes app.

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5. If I don't enable sleep mode on my Apple TV, will it take up bandwidth with CableOne when not in use if I do not enable snooze mode?

Yes, but it is negligible. Probably just a few bytes per second as it continues to query the Internet for activity.

How do I enable snooze mode?

With the Apple TV remote or with your universal remote that has been programmed to access the Apple TV, press the Menu button twice to get back to the main menu and then hold the Play/Pause button until the light on the Apple TV goes out.

6. What is the minimum memory requirement to run El Capitan?

It will work with 2GB on any device, but on the MacBook Pro a minimum of 4GB is recommended.

I have a MacAir with only 2GB of memory. Will it run ok or will the response time be affected?

I have a MacBook Air with 2GB of memory and El Capitan works quite well with it.

We took a ten minute break and resumed the meeting with the Business portion of the meeting. David did a quick overview of the Treasurer's report for December. The body of the report will be on the last page of this document.

Sondra asked if the attending membership wanted to do a Social Event again this year. We will have to approach the event planning differently this year. Members will pay in advance for what ever fee will be decided on. We may do a restaurant or have an event catered and pick a place. A committee will be formed, non the less.

The relocation committee is still working on finding and nailing down the details of an alternative meeting place. Sondra took a hand count of the preferred times of day for the meetings. It appeared, from the membership present, the preferred time would be at 10:00 a.m. on a Saturday morning. More information to follow.

Sharon Walsh announced the three most prominent contributors to the News Blog. They were Jim Hamm, John Carter and Elaine Hardt in 2015.



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Bobbie will be sending a Thank You for receiving the members renewals. She asked that if they submitted a check and have not received a Thank You, please let her know. It is easy to overlook a remittance when she gets so many all at once as happens this time of year.

David Passell requested a current Roster of the members and Bobbie said she would work on it after all the 2016 renewals are in.

John Carter reminded the group about his OLLI iPhone editing photo class that starts on January 29.

Wh held our Door Prize drawings. The iTunes gift cards were won by Donna Rae Larson and our guest, Claudio McGuire. The Staples gift cards were won by Betty Bartlee and Bobbie Pastor.

Next month's topic will be announced at a later date.

We adjourned at 3:00 p.m.

Submitted by,

Bobbie Pastor

PMUG Secretary

Treasurer's Report for December included on next page.

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### Treasurer's Report for December 31, 2015

<b>Cash in Accounts: November 30, 2015</b>			<b>Cash</b>
<b>Flow</b>			
Share Savings (11/30)	(00)	10.00	
00.00			
Your Savings(11/01, 11/30)	(10)	337.18	+
1.28			
Marketing Checking	(76)	1194.10	-
157.08			
		-----	-
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		1541.28	-
155.70			
<b>Cash in Accounts: December 31 2015</b>			<b>Cash</b>
<b>Flow</b>			
Share Savings (12/31)	(00)	10.00	
00.00			
Your Savings(12/01, 12/31)	(10)	338.47	+
1.29			
Marketing Checking	(76)	1063.17	-
130.93			
		-----	-
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		1411.64	-
129.64			
<b>Deposit</b>			
(12/31)	dividend		+
.05			
<b>Disbursements</b>			
Transfer to Savings 12/01/15			-
1.00			
Check #555 11/21 to Ginger Carlson			
August goodies			-
9.98			
Check #556 12.21 to David Passell			
6 Staples \$10.00; 2 itunes 3x\$10.00 gift cards			-
120.00			

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130.93

iTunes 12/01/15

19.18

iTunes 12/31/15

19.18

(iTunes account maintained by Bobbie from iTunes gift cards)

*David Passell, Treasurer*

**OK to release 01/07/15**